CURRICULUM VITAE ERNEST P. SCHLOSS

520/626-3591(Business) • 520/626-8009 (Busines FAX) e-mail: schloss1@email.arizona.edu (Business)

EDUCATION

Prescott College, Prescott, Arizona, 1967-1971. B.A., Anthropological Studies. University of Arizona, Tucson, Arizona, 1972-1973. M.A., Anthropology. University of Arizona, Tucson, Arizona, 1980-1983. Ph.D., Educational Administration.

Doctoral Dissertation: A Medical Paradigm Shift Among Physicians: Acceptance of Health Education and Wellness, John B. Chilcott, Ph.D., Director.

Prescott College, Prescott, Arizona, 2001-2003. M.A., Counseling Psychology. Interfaith Theological Seminary, Tucson, Arizona, 1999-2003. M.Div.

PROFESSIONAL APPOINTMENTS

ARIZONA HEALTH SCIENCES CENTER, UNIVERSITY OF ARIZONA - Tucson, Arizona

Interim Administrator, Interprofessional Education and Practice (IPEP)

2012 - 2014

Under the direction of the Senior Vice President for Health Sciences and the Associate Head, Pediatrics, responsible for program planning, program evaluation, and developing the educational/administrative infrastructure to support IPEP at the University of Arizona (UA). In conjunction with others, provide professional staff support to the IPEP Program in the areas of longitudinal curriculum development, faculty mentorship development, team development and training, and grant writing and other fundraising to support IPEP. In addition, the Interim Administrator serves as a liaison to other IPEP related programs, including Arizona AHEC, UAHN, and UA programs in Phoenix and throughout Arizona.

Adminstrator for Clinical Coordination and Planning

2009 - 2011

Under the direction of the Vice President for Health Affairs, responsible for strategic and program planning and coordination of clinical and interprofessional education programs at the University of Arizona Health Sciences Center, including the Colleges of Medicine, Nursing, Public Health, and Pharmacy; UA Healthcare (including two teaching hospitals, faculty practice organization, and health plans).

Special Assistant for Clinical Coordination and Planning

2004 - 2009

Responsible for strategic and program planning and coordination of clinical programs at the University of Arizona Health Sciences Center, including the College of Medicine, University Medical Center, University Physician's Hospital at Kino (the teaching hospitals), and University Physicians Healthcare (the faculty practice organization).

PROFESSIONAL APPOINTMENTS (Continued)

CHILDREN'S CLINICS FOR REHABILITATIVE SERVICES. - Tucson, Arizona

Director, Research, Education & Program Development

1999 - 2004

Responsible for policy, clinical, marketing, and continuous improvement research; new program planning and development; grant writing; marketing; facilities planning; strategic planning; and continuing education and training for outpatient clinic and comprehensive program for children with special health care needs.

ERNEST P. SCHLOSS, Ph.D. - Tucson, Arizona

Consultant 1998 - 2000

Associate Partner in Leadership 2000, conducting organizational strategic planning and customer research. Major emphasis on strategic planning and qualitative and quantitative evaluation, including results and cost-effectiveness evaluation, customer research, and CQI. Co-creator and facilitator of workshops on careers and creativity.

TMC HEALTHCARE - Tucson, Arizona

Outcomes/Evaluation Leader

1996 - 1998

Senior member of interdisciplinary Team for Health Improvement, responsible for developing population-based models of care across the full continuum of care in a large (220,000 member) integrated delivery system. Responsible for program planning, implementation and outcomes research. Major emphasis on continuous improvement, process redesign, diffusion of innovations, organizational learning, and community collaboration.

RESEARCH PLUS - Tucson, Arizona

Senior Research Partner

1995-1996

Directed marketing research, including focus groups, survey research, customer satisfaction research, and secondary research in a marketing research firm. Major emphasis on the health and human services sector, including healthy community indicators research and futures research.

VSF INTERNATIONAL, LTD - Tucson, Arizona

1995-1996

Senior Partner

Founding partner in strategic services consulting firm, specializing in local, national and international health care. Emphasize strategic planning, marketing, and business development for integrated delivery systems, managed care organizations, hospitals, academic health centers, physician group practices, and divisions of government.

Curriculum Vitae Ernest P. Schloss UNIVERSITY OF ARIZONA HEALTH SCIENCES CENTER - Tucson, Arizona

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Vice President 1987-1995

University Medical Center Assistant Dean for Planning University of Arizona College of Medicine

Responsible for Planning, Marketing, Telephone Outreach, Mexico Outreach, and Pastoral Care and Education departments at the 365 bed teaching hospital for the University of Arizona, and for strategic planning at the College of Medicine. Directly supervised three directors and three managers in the full range of planning and marketing activities, served on administrative staffs of the hospital and the medical school, and provided guidance in strategic planning and marketing for decision-makers within the two organizations.

CARONDELET HEALTH SERVICES - Tucson, Arizona

Director of Planning and Research

1986-1987

Directed strategic planning, marketing research, program development, and evaluation for multi-institutional health care system including five hospitals, outpatient clinics, and long term care facilities. Managed staff in development of strategic plans, data collection and analysis, and provided staff support to operational divisions, executive staffs, and boards of directors within Carondelet system.

Director of Research and Development

1985-1986

Responsible for marketing research, new product development, and evaluation in multi-institutional health care system. Provided trend analysis and forecasting, market research, technical assistance to other hospital departments in developing and testing new health care products and services, program and marketing evaluation.

Executive Director - Community Health Programs

1981-1985

Directed development and administration of HealthLine: Corporate and Community Health Services, Employee Assistance Program, and Southwestern Center for Behavioral Health Studies. Supervised 18 employees, program planning, marketing and sales, management and evaluation of health promotion, employee assistance, health education, and behavioral health education and training programs.

HEALTH SYSTEMS AGENCY OF SOUTHEASTERN ARIZONA - Tucson, Arizona

Executive Director 1980-1981

Administered and managed a health systems agency, with 24 direct reports. Directed agency organization, plan development, health systems development, project review (certificate-of-need, rate

PROFESSIONAL APPOINTMENTS (Continued)

Curriculum Vitae 4

Ernest P. Schloss

review, grant review), data management and analysis, community and volunteer coordination, and public information and education.

Director of Plan Development

1976-1979

Responsible for development of Health Systems Plan and Annual Implementation Plan for urban and rural, five-county area. Coordinated with federal and state agencies, provided staff support to volunteer committees, gathered and analyzed data, and provided technical assistance to community organizations.

SOUTHWESTERN CENTER FOR BEHAVIORAL HEALTH STUDIES INC. - Tucson, Arizona

Project Coordinator 1976

Responsible for developing and administering a statewide training program for alcoholism counselors. Managed contract negotiations with trainers, and evaluated project.

PIMA HEALTH SYSTEMS, INC. - Tucson, Arizona

Senior Data Analyst 1974-1976

Responsible for analysis of Uniform Hospital Discharge Abstract data, development of hospital bed-need projection methods, development of hospital long-range plans, technical assistance to other agencies, assistance in development of health systems agency.

COCHISE COUNTY COMPREHENSIVE HEALTH PLANNING COUNCIL INC. - Bisbee, Arizona

Executive Director 1973-1974

Responsible for management and development of state-funded health planning agency. Developed Cochise County comprehensive health plan and emergency medical services plan; conducted rate reviews, certificate-of-need reviews, and grant reviews; spearheaded community development for health.

CITY OF TUCSON - Tucson, Arizona

Evaluator - Department of Urban Resources

1973

Responsible for evaluation of area-wide demographic survey, HMO program, and socialization and nutrition program for the aged in a model cities program.

Ernest P. Schloss

1971-1972 PRESCOTT COLLEGE - Prescott, Arizona

Research Associate - Center for Anthropological Studies

Responsible for ethnohistorical research on alcohol use among Yavapai Indians and cataloging anthropological library materials.

1976 UNIVERSITY OF ARIZONA - Tucson, Arizona

Adjunct Lecturer - School of Health Related Professions

Instructor of record for statewide workshops on alcoholism.

1980-1995 UNIVERSITY OF ARIZONA - Tucson, Arizona

Clinical Lecturer - Department of Family and Community Medicine

Preceptor and guest lecturer for students and medical residents in Preventive Medicine and Public Health.

1983-1987 *UNIVERSITY OF PHOENIX* - Tucson, Arizona

Faculty Member

Instructor in undergraduate business research project class (statistics and research design).

1985-1986 UNIVERSITY OF ARIZONA - Tucson, Arizona

Adjunct Assistant Professor - Department of Management and Policy

Instructor in undergraduate health services administration class: Acute Health Care System.

1991- 2000 PRESCOTT COLLEGE - Tucson, Arizona

Adjunct Faculty Member - Adult Degree Program

Preceptor for students in undergraduate and graduate management courses.

1995 UNIVERSITY OF ARIZONA - Tucson, Arizona

Adjunct Instructor

Department of Management and Policy

Instructor in public administration graduate course: US Health Care System (cross-listed in masters in public health program).

1995-2009 UNIVERSITY OF ARIZONA - Tucson, Arizona

Clinical Associate Professor of Family and Community Medicine

Department of Family and Community Medicine

Guest lecturer, research collaborator.

Ernest P. Schloss

2009-2014 UNIVERSITY OF ARIZONA - Tucson, Arizona

Assistant Professor

Section of Public Health Policy and Management Division of Community, Environment and Policy Mel & Enid Zuckerman College of Public Health

Non-tenure eligible faculty member. Tought graduate and undergraduate courses on Strategic Planning and Health Care Marketing, graduate core course on Public Health Policy and Management, a graduate course in Advanced Public Health Policy, graduate, interprofessional course on lintroduction to Health Care Quality & Safety, and co-taught graduate course in Public Health Ethics. Provided academic advising for masters and doctoral students. Participated in section, division, and college-wide activities.

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2015-Present UNIVERSITY OF ARIZONA - Tucson, Arizona

Adjunct Lecturer

Section of Public Health Policy and Management Division of Community, Environment and Policy Mel & Enid Zuckerman College of Public Health

Currently teach graduate and undergraduate courses on Public Health Policy and Management, Strategic Planning, and Health Care Marketing

ACADEMIC SERVICE

	UNIVERSITY OF ARIZONA
1980-1986	- Health Policy Research Group
1980-1985	- Policy Committee, Arizona Long-Term Care Gerontology Center
1984-1993	- Preventive Medicine Residency Advisory Committee, Member and
	Chairperson
2005	- Educational Resources Committee, College of Medicine
2006-2010	- Psychsocial Oncology Team, Arizona Cancer Center
2008-Present	- Full Investigator, Cancer Prevention and Control Program, Social and
	Behavioral Sciences, University of Arizona Cancer Center

COMMUNITY SERVICE

1973-1974	CITY OF TUCSON - Tucson, Arizona
	- Transportation Task Force
1980-1986	PIMA COUNCIL ON AGING (Area Agency on Aging) - Tucson, Arizona
	- Board of Directors
1982-1986	SOUTHWESTERN CENTER FOR BEHAVIORAL HEALTH STUDIES -
	Tucson, Arizona
	- President
	- Board of Directors

Curriculum Vitae	7
Ernest P. Schloss 1982-1989	UNITED WAY OF GREATER TUCSON - Tucson, Arizona
1902-1909	- Board of Directors
	- Chairperson, Community Problem Solving Committee
	- Planning Division Executive Committee
	- Chairperson, Advocacy Committee
	- Co-Chair, Community Planning Committee
1984	INFORMATION AND REFERRAL - Tucson, Arizona.
1304	- Aging Task Force
	- Community Needs Assessment Policy Committee
1987	TUCSON METROPOLITAN MINISTRIES - Tucson, Arizona
1001	- Appraisal Committee
1987	CORPORATION OF THE HEALTH CARE SISTERS OF ST. JOSEPH OF
1001	CARONDELET - St. Louis, Missouri
	- Planning Committee
1988-1989	TUCSON TOMORROW - Tucson, Arizona
1000 1000	- Board of Directors
1988-1992	NEST, INC Tucson and Phoenix, Arizona
.000 .00=	- Co-founder, President
1991-1992	ARIZONA STRATEGIC PLANNING FOR ECONOMIC DEVELOPMENT
	(ASPED)
	Phoenix, Arizona
	- Health Cluster Committee
1992-1996	GOVERNOR'S STRATEGIC PLANNING FOR ECONOMIC DEVELOPMENT
	(GSPED)
	Phoenix and Tucson, Arizona
	- Bioindustry Cluster
	- Bioidustry Cluster Co-Chair
1990-1995	UNIVERSITY HOSPITAL CONSORTIUM - Oak Brook, Illinois
	- Strategic Marketing Council
	- Strategic Marketing Council Steering Committee, Member and Chair
	- Market Management Committee
1993-1995	ARIZONA AFFORDABLE HEALTHCARE FOUNDATION - Phoenix, Arizona
	- Board of Directors
1991-1995	ARIZONA-MEXICO COMMISSION - Phoenix, Arizona and Hermosillo,
	Sonora
	- Sustaining Member; Public Health Committee
1999-2003	HEALTHCARE INSTITUTE, ARIZONA HOSPITAL AND HEALTHCARE
	ASSOCIATION - Tempe, Arizona
	- Advisory Board Member
2000-2002	PIMA COUNTY COMMISSION ON NEW AGING—Tucson, Arizona
	- Member
2000-2004	CHILD AND FAMILY RESOURCES - Tucson, Arizona
0004 0004	- Community Advisory Board Member
2001-2004	HUMAN SUBJECTS COMMITTEE (Tucson Medical Center Insitutional
	Review Board)—Tucson, Arizona
	- Member
	- Vice Chair

COMMUNITY SERVICE (Continued)

Curriculum Vitae	8
Ernest P. Schloss	

- Member

2010-2012 ARIZONA DIABETES ALLIANCE - Tucson, Arizona

- Member

2009-2014 UNIVERSITY PHYSICIANS HEALTHCARE COMMUNITY HEALTH

CENTERS - Tucson, Arizona

- Board of Directors

- President

2011-2014 ARIZONA GERIATRIC EDUCATION CENTER – Tucson, Arizona

- Advisory Board Member

PEER REVIEWED PUBLICATIONS

2015	Amerongen, Helen, Theresa LeGros, Janet Cooley, Ernest Schloss and Andeas
	Theodorou. "Constructive Contact: Design of a Successful Introductory
	Interprofessional Education Experience." Currents in Pharmacy Teaching and
	Learning 7(5):565-574.

- 2015 LeGros, Theresa, Helen Amerongen, Janet Cooley and Ernest Schloss. "Using Learning Theory, Interprofessional Facilitation Competencies and Behavioral Indicators to Evaluate Facilitator Training." *Journal of Interprofessional Care*, Early Online: 1-7.
- 2014 Schloss, Ernest P. "A Dynamic Framework for Planning under Simple, Complicated, and Complex Conditions." *Emergence: Complexity & Organizations* 16(2):93-106.
- 2009 Schloss, Ernest P., Daniel M. Flanagan, Cheryl L.Culler, Anne L.Wright. "Some Hidden Costs of Faculty Turnover in Clinical Departments in One Academic Medical Center." *Academic Medicine* 84(1):32-36.
- Joiner, Keith A., Ernest P. Schloss, T. Philip Malan, Stuart D. Flynn, and Jacqueline A. Chadwick. "Phoenix Rises, with Tucson's Help: Establishing the First Four-Year Allopathic Program in the Nation's Fifth Largest City." *Academic Medicine* 82(12):1126-1138.
- 2006 Schwartz, Gary E. and Ernest P. Schloss. "World Hypotheses and the Evolution of Integrative Medicine: Combining Categorical Diagnoses and Cause-Effect Interventions with Whole Systems Research and Nonvisualizable (Seemingly "Impossible") Healing." Explore: The Journal of Science and Healing 2(6):509-514.
- Davis, Melina F., Judith C. Keagy, William Madden, F. John Meany, Ernest P. Schloss, Vickly Lewis, Cheryl Kline, and Lee B. Sechrest. "Understanding Medical Expenses for Children with Special Health Care Needs. *Journal of the Arizona-Nevada Academy of Sciences* 37(2):62-67.
- Schloss, Ernest P., Vicky Lewis, Nancy Marin, and Marlene Pitts. "Estimating Pediatric Primary Care Provider Visits in a Capitated Environment: Encounter vs. Claims Databases." *Managed Care* 11(5), May, pp. 43-46.
- Schloss, Ernest P. "Beyond GMENAC: Another Physician Shortage from 2010 to 2030?" *New England Journal of Medicine*, 318(14): 920-922, April 7.

BOOK CHAPTERS

2015 Schwartz, G., Schloss, E., Cook, R. and A. Bourey. Dimensions for Enlightening Understanding (DEUS): A Common Path System for Fostering Personal and Planetary Peace and Wellness. In A. Spencer & J. Blackie (Eds.), The Beacon of Mind. Vancouver, BC: Param Media

1982 Schloss, Ernest, Susan Evans, and Sabina Dunton. "The Potential Role of Health Systems Agencies in Promoting Health Through Risk Reduction," in: Marilyn M. Faber and Adina M. Reinhardt (Eds.) Promoting Health Through Risk Reduction. New York: MacMillan Publishing Co., pp. 293-304.

CONFERENCE PROCEEDINGS

1994 Schloss, Ernest P. "Physician Acceptance of Change," in: Sechrest, L., Backer, T.E., Rogers, E.M., Campbell, T.F., and Grady, M.L. (Eds.) Effective Dissemination of Clinical and Health Information. AHCPR Pub. No. 95-0015. Rockville, MD: Agency for Health Care Policy and Research, pp. 19-22. December.

PUBLISHED ABSTRACTS

2013 Schloss, Ernest, Barbara Brewer, Hillary Franke, Michael Griffith, Cathy Michaels, Yvonne Price, Terri Warholak, Ronald Weinstein (2013), Journal of Interprofessional Care, Online Supplement.

OTHER PUBLICATIONS (Non-Peer Reviewed)

1975	Nittle, Terry L. and Ernest P. Schloss, "Out of County Patient Analysis," Focus on Health, Series C., No. 2, December. Tucson: Pima Health Systems
1975	Schloss, Ernest P., "Hospital Discharge Data System," Focus on Health, Series C,
	No. 1, July. Tucson: Pima Health Systems.
1976	Schloss, Ernest P., J.D. Hill, and James W. Hudson, Estimating the Future Hospital
	Bed Needs in Pima County: The Pima Health Systems' Bed Need Simulator,
2000	Schloss, Ernest P. and Palmer Evans. "How Do Physicians Handle Change."
	Click: Your Online Medical Management Magazine 1(2), October. [7 screens].
	Available from : URL: http://www.acpe.org/click/

TECHNICAL REPORTS

1974	Cochise County Plan for Health. Bisbee: Cochise County Comprehensive Health
	Planning Council.
1974	Cochise County Emergency Medical Services Plan. Bisbee: Cochise County
	Comprehensive Health Planning Council.

TECHNICAL REPORTS (Continued)

Curriculum Vitae 10 Ernest P. Schloss 1976 Contributing author. Long Range Plan for Tucson General Hospital. Tucson: Pima Health Systems. Health Systems Plan for Southeastern Arizona, 1977-1982. Tucson: Health Systems 1978 Agency of Southeastern Arizona. 1978 Annual Implementation Plan for Southeastern Arizona, 1978-1979. Tucson: Health Systems Agency of Southeastern Arizona. 1979 Health Systems Plan for Southeastern Arizona, 1978-1983. Tucson: Health Systems Agency of Southeastern Arizona. Annual Implementation Plan for Southeastern Arizona, 1979-1980. Tucson: Health 1979 Systems Agency of Southeastern Arizona. 1980 Schloss, Ernest P. Plan Development Handbook: Part A, An Orientation to the Plan Development Process in Southeastern Arizona -- With Examples. Tucson: Health Systems Agency of Southeastern Arizona. 1983 Contributing author. Long Range Plan for Holy Cross Hospital. Tucson: Carondelet Health Services. 1987 Contributing author. Long Range Plan for Carondelet Health Services. Tucson: Carondelet Health Services. 1989 Strategic Plan. Tucson: University Medical Center. Strategic Plan for Human Resources. Tucson: University Medical Center. 1990 1991 Strategic Plan for Clinical Technology. Tucson: University Medical Center. Vision 2000: A Strategic Plan for 1991-1996, Tucson: University of Arizona College 1991 of Medicine. Tucson, Arizona. Strategic Plan. Tucson: University Medical Center. 1992 2000 Strategic Plan for Primary Care. Tucson: Children's Clinics for Rehabilitative Medicine. Children's Clinics Strategic Plan. Tucson: Children's Clinics for Rehabilitative 2001 Services. Clinical Vision and Strategic Priorities: 2005-2010 (Coauthor), Tucson, UA College of 2005 Medicine 2009 Arizona Cancer Center Strategic Plan 2010-2015 (Coauthor), Tucson, UA College of Medicine 2010 A Strategic Plannig Framework for 2020 (Coauthor), Tucson, Arizona Health

SCHOLARLY PRESENTATIONS

Sciences Centers.

1989	"Monitoring Distribution of Health Workers." Area Health Education Centers:
	National Workshop. Louisville, Kentucky.
1992	"The U.S. Health Care System and Scenarios for Reform," Conference on Health
	Care Reform, Hangzhow, China.
2011	Schloss, E., Michaels, C., Price, Y., Schachter, K., Driesen, K., & Warholak, T.
	(November). "Developing an On-Line Four-Course Interprofessional Health Care
	Quality and Safety Curriculum." Paper presented at the Collaboration Across Borders
	Interprofessional Collaboration meeting, Tucson, AZ.

11 Curriculum Vitae Ernest P. Schloss 1977 "Basic Utilization Statistics." Western Center for Health Planning Regional Conference: Forecasting the Demand for Health Services. Scottsdale, Arizona. 1980 "Linking Planning and Implementation." American Health Planning Association Annual Meeting. San Francisco, California. 1983 "Physician Attitudes Toward Health Promotion." Arizona Department of Health Services: Health Risk Appraisal Conference. Phoenix, Arizona. 1984 "Wellness and Prevention Programs: An Effective Way to Lower Health Care Costs." Arizona Industrial Relations Association: Health Care Seminar. Phoenix, Arizona. "Monitoring Distribution of Health Workers." Area Health Education Centers: 1989 National Workshop. Louisville, Kentucky. 1991 Keynote Address. Arizona Strategic Planning for Economic Development, Community Forum. Tucson, Arizona. "Strategic Technology Planning," Academic Medical Centers Marketing Group Annual 1991 Meeting. Stowe, Vermont. 1992 "New Techniques in Strategic Planning," Academic Medical Centers Marketing Group Annual Meeting, Grand Targhee, Wyoming. 1992 "The U.S. Health Care System and Scenarios for Reform," Conference on Health Care Reform, Hangzhow, China. "The Future of Healthcare: Implications for Marketing," Southern Arizona Health 1993 Services Marketing Group, Tucson, Arizona. "Issues in Health Delivery Systems: Topic Overview," Modeling and Simulation of 1994 Health Delivery Systems, Tucson, Arizona. 1994 "The Tools of Integration and Consolidation: Lessons from a Stage III Market," Academic Medical Centers Marketing Group Annual Meeting, Seattle, Washington. "Wellness in Tucson: Where We've Been, Where We're Going," American Marketing 1996 Association Health and Wellness Marketing Group, Tucson, Arizona. 1997 "From Competition to Collaboration: Your Formula for Thriving in the 21st Century," American Marketing Association Health and Wellness Marketing Group, Tucson, Arizona. 1999 "The Human Side of the Y2K Problem," United Way agency Executives Association, Tucson, Arizona. 2002 Panel Member, Presentation of Commission on New Aging Report, Tucson, Arizona. 2003 "A Process for Sustaining Deep Level Conversations and Building Community," Forge Guild Facilitator's Toolbox Conference, Estes Park, Cororado. 2004 "A Process for Sustaining Deep Level Conversations and Building Community," Forge Guild Facilitator's Toolbox Conference, Estes Park, Cororado. "Spiritual Direction for Men," Hesychia School for Spiritual Direction, Tucson, AZ. 2004 "Gender Issues in Spiritual Direction," Tacheria School for Spiritual Direction, Tucson, 2007

PROFESSIONAL ORGANIZATIONS

AZ.

1977-1988	American Public Health Association
1987-1891	American Hospital Association, Society for Healthcare Planning and Marketing
1988-1990	American Marketing Association, Academy of Health Services Marketing
1991-1998	International Health Futures Network - Charter Member

Curriculum Vitae 12

Ernest P. Schloss

1989-1998 Healthcare Forum - Member 2002-2011 Forge Insitute, Forge Guild

2004-2009 Association of American Medical Colleges, Group on Institutional Planning - Member

1983-Present World Future Society - Professional Member

AWARDS AND HONORS

1992-Present Listed in Marquis Who's Who.

1995 Recognition of Innovation in Medical Management. The American College of

Physician Executives.