# The Development of Street Medicine Phoenix's Optometry



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# Introduction

- Being visually impaired can have a significant impact on one's health and quality of life while living on the streets
- We created a street optometry team to address our patients' vision needs and provide a framework for other programs to build their own street optometry teams

# Activities

Vision Care Workflow

#### **Eye Chart Vision Screening**

- Identify patients with visual complaints
- Is it due to correctable refractive error (w/ or w/o pinhole)
- Prior glasses prescription / last eye exam if applicable



### **Optical Measurements**

- PlenOptika to obtain prescription
- Reading glasses
- Record on Redcap



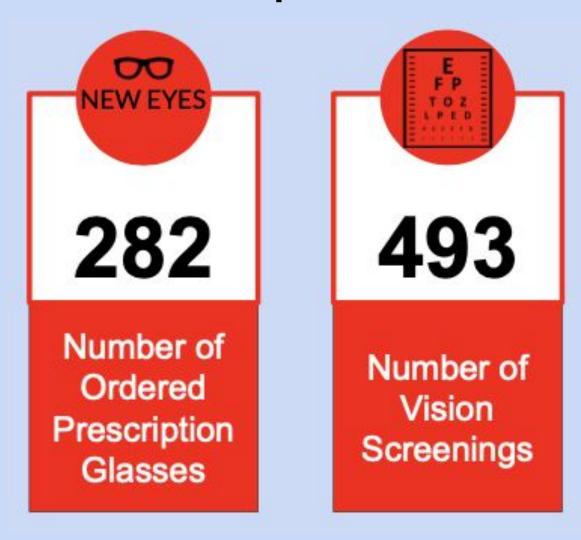
## Glasses/Follow-up

- Order glasses from New Eyes for the Needy
- Deliver to community partners: Transitional Housing, Lodestar Homeless Shelter

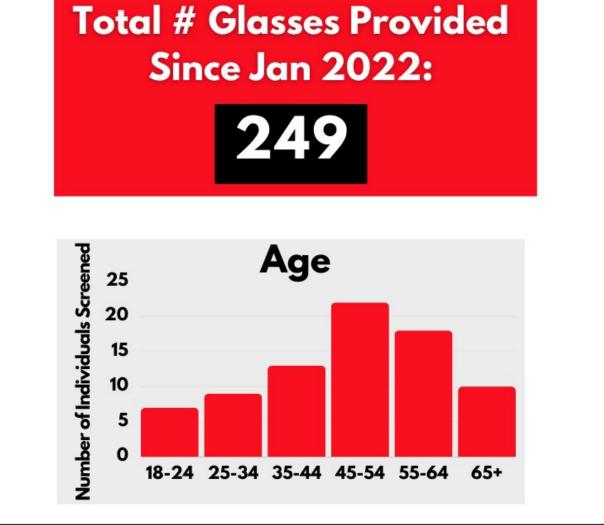


# Outcomes

- Provided prescription eyeglasses at two locations: Transitional Housing and Lodestar Day Resource Center
- Since 2017, we have provided:



## **Optometry Team**







#### **LOCATION OF SERVICES**

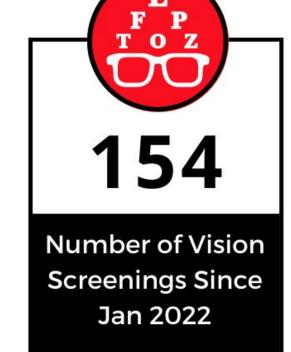
85007 "The Zone" & 85004 Human Service Campus - Project 8 - Grace Lutheran Church



**Our Partners:** 

Mel & Enid Zuckerman









## **Vision Care**

**Barriers to Maintaining** 

- Transportation to optometry services
- Difficulty with follow ups
- Yearly eye exams
- Prescription glasses pick up
- Out of pocket expenses
- Insurance

## Biopsychosocial Consequences

- Difficulty reading
- Obtaining and maintaining jobs
- City navigation/ transportation
- Vulnerability to theft/violence
- Other symptoms: vertigo, headache, double vision

## Discussion

- Our street optometry team is the first on-the-ground project addressing the vision needs of those experiencing homelessness
- Patient testimonial: the glasses "helped a lot" and "made a large positive difference"
  - Felt safer on the streets
  - Able to perform better at his job
- Following up with patients after they have received their glasses is difficult but important for improved continuity of care

# Recommendation

- For the future, we aim to:
  - Treat more patients
  - Recheck vision of patients who have received our glasses
  - Recruit an ophthalmologist to diagnose non-refractive error
  - Provide vision care at non fixed locations such as homeless encampments