# Remote Integrated Tutoring Education (RITE) Program Toolkit



RITE toolkit compiled and developed by RITE Coordinators: Courtney Cavendish, Rabia Mahmood, Sabrina Nguyen and Emma Sawyer in Spring/Summer 2021.

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#### **BRIEF HISTORY & SUMMARY OF CONTENTS**

#### RITE History/ Background

In October 2020, the Primary Prevention Mobile Health Unit (MHU), through the University of Arizona, and Arizona Area Health Education Centers (AHEC) began collaborating to mitigate the unexpected burdens from the transition from in-person learning to remote learning resulting from the COVID-19 pandemic. While providing primary care prevention resources to children and family members, MHU team members learned that many children did not have the computer experience or resources to exceed in online school. The students, predominantly from underserved communities in metro Phoenix, needed extra support, something like a mentor or a tutor. The MHU approached community partners at AHEC to find a solution. RITE (Remote Integrated Tutoring Education) is a product of this relationship. Today, the RITE Program continues to grow and transition based on community priorities.

The RITE Program is a tutoring program, rooted in public health principles, providing opportunities for high school students to tutor elementary students in their same zip code. Undergraduate public health students (though an application process) serve as RITE Coordinator(s) each semester as a component of their internship. The coordinators work directly with the school personnel to identify tutors (high school students) and tutees (elementary students) who will benefit from tutoring. High school student tutors are often selected through the Future Teachers Club at their school. After selecting tutors, the coordinator provides RITE tutors with an hour orientation, training tutors on core public health concepts and tutoring practices. The coordinator position may also be absorbed by partnership organizations interested in adopting the RITE Program.

A long term goal of the RITE Program is the creation of a sustainable, low-cost, community-driven mentorship program at two levels. As elementary students benefit from the RITE program, elementary students are inspired to provide a similar level of mentorship years down the road as high school students. RITE tutors, high school students, develop mentorship relationships with RITE Coordinators, college students, who introduce the tutors to higher education opportunities at the University of Arizona and core public health concepts.

The RITE program framework is adaptable based on community priorities, student skillset (elementary, high school and undergraduate), and organization capacity.

#### **RITE Goals**

- 1. Foster community mentorship between high school students and elementary students
- 2. Introduce students at all levels to core public health concepts to enhance community health
- 3. Inspire future educators to pursue higher education opportunities

#### **Summary of Content**

The toolkit provides materials for schools and partner organizations to implement the RITE Program. Items include: sample budget, pre-and post-surveys for elementary and high school students, the training for high school tutors, parent letter, and permission slips.

#### TASKLISTS & PRE- AND POST PROGRAM SURVEYS

#### **High School Student Survey (RITE Tutor)**

Pre-Program Survey: <a href="https://forms.gle/NyUFPTGnNboeg9AV6">https://forms.gle/NyUFPTGnNboeg9AV6</a>
Post-Program Survey: <a href="https://forms.gle/wuDdW2zBJrEaapJY7">https://forms.gle/wuDdW2zBJrEaapJY7</a>

#### **Elementary School Student Survey**

Pre-Program Survey: <a href="https://forms.gle/H85Yu5mGeUEfFt7u9">https://forms.gle/H85Yu5mGeUEfFt7u9</a>
Post-Program Survey: <a href="https://forms.gle/FWBbjUQ9pboP58kY6">https://forms.gle/FWBbjUQ9pboP58kY6</a>

#### First Two Weeks of Program Task List:

- Schedule and host tutor training
- Detail instructions and process to obtain fingerprint clearance status (high school/ university students) and ensure fingerprint status is process successfully
- □ Purchase/ acquire supplies (detailed in budget)
- Distribute Pre-Program Survey to students
- □ Provide a tour of school grounds to tutor staff
- □ Introduce teaching staff to tutors

☐ Finalize contact list – name, cell phone ,and e-mail (teaching staff, tutors, tutor guardians, elementary student guardians, RITE Coordinators)

#### **Last Two Weeks of Program Task List:**

- Distribute Post-Program Survey to students
- Schedule and host final meeting with school staff, administrators, and parents to gather feedback and on RITE experience
- Optional) Gather quotes from students about their RITE experience

#### **BUDGET**

The RITE Program Budget outlines expected costs and optional stipends for both high school student tutors and the Program Coordinators. Please note this is an example budget and costs are estimated.

#### RITE Summer 2021 Program Budget (not including stipends)

	I	Estimated Cost (Varies)				
Item	One student	5 students	10 students	15 students		
Fingerprint Clearance Cards	\$65	\$325	\$650	\$975		
(Optional) HS Tutor Stipends						
T-shirt Cost	\$10.00	\$31.20	\$62.40	\$93.60		
Tutor and Student Name Tags (30- Count)	\$0	\$1.68	\$1.68	\$1.68		
Tutor Notebook	\$1.00	\$5.00	\$8.80	\$13.20		
Pencils (24-Count BIC)	\$0.00	\$5.01	\$5.01	\$5.01		
Certificate of Completion	\$0	\$0	\$0	\$0		
(Optional) Stipend for Coordinators						
Totals	\$76	\$368	\$728	\$1,088		

Stipends are optional for RITE tutors and program coordinators. During the RITE pilot program, undergraduate coordinators received a \$500 stipend and high school tutors received a \$250 stipend. Stipends for three program coordinators is included in the budget.

	Estimated Cost (Varies)					
Item	One student	5 students	10 students	15 students		
Fingerprint Clearance Cards	\$65	\$325	\$650	\$975		
(Optional) HS Tutor Stipends	\$250	\$1,250	\$2,500	\$3,750		
T-shirt Cost	\$10.00	\$31.20	\$62.40	\$93.60		
Tutor and Student Name Tags (30- Count)	\$0	\$1.68	\$1.68	\$1.68		
Tutor Notebook	\$1.00	\$5.00	\$8.80	\$13.20		
Pencils (24-Count BIC)	\$0.00	\$5.01	\$5.01	\$5.01		
Certificate of Completion	\$0	\$0	\$0	\$0		
(Optional) Stipend for Coordinators	\$500	\$2,500	\$5,000	\$7,500		
Totals	\$826	\$4,118	\$8,228	\$12,338		

#### **REGISTRATION FORMS**

#### **Tutor Registration Forms\***

- Phoenix English
- Phoenix Spanish
- Tucson English
- Tucson Spanish

#### **Elementary Students & Parents Registration Forms**

- English
- Spanish

#### **TUTOR TRAINING**

RITE Tutor Training introduces new tutors to the RITE Program's expectations and responsibilities.

Tutors learn how to interact with elementary students, explore tutoring methods through a public health lens, are introduced to cultural competency concepts and the social determinants of health, and are trained on effective and nurturing mentorship principles. See appendix for:

<sup>\*</sup>Registration forms are examples only. Adjustments should be made based on program needs.

<sup>\*</sup>Registration forms are examples only. Adjustments should be made based on program needs.

- RITE Tutor Slides
- Cultural Competency Handout
- RITE Tutor Training Presentation Script

#### TIPS FOR SUCCESS

Advice from former Summer 2021 RITE Coordinators

- 1. Create a no-cost incentive for pre- and post- program survey completion
- 2. Patience is key. Recognize that implementing the RITE Program will take time

#### **Quotes from Past Tutors**

"The RITE Program gave me the opportunity to support a dual-language elementary school. The kids taught me something new every day. It was cool to expand my Spanish vocabulary." - Emma S.

"I have seen firsthand the skills it takes to fill the role of the public health professional. This opportunity has been an incredible experience when it comes to meeting individuals who are trying to improve the public health field, developing interpersonal communication skills, and understanding how valuable public health workers are. I am forever grateful to be a part of the RITE program, and I am excited to see it grow." - Courtney C.

"Working with The RITE Program gave me the opportunity to see the ways in which teaching has changed over time. Being at The Hollinger Elementary school gave me the opportunity to work with students and help them throughout their activities during class." - Rabia M.

#### PROGRAM PLAN

The RITE Program Evaluation Plan lists the program objectives and is located in Appendix B (<u>B-1:</u> <u>Program Evaluation Plan</u>).

- Recruit high school students to serve as tutors
- Identify tutoring need among elementary school students
- Establish program budget
- Manage tutoring session set-up
- Ensure tutors complete tutor training and receive fingerprint clearance
- Evaluate program

#### **ACKNOWLEDGEMENTS**



Thank you to our community partners for their continued support in efforts to build and expand the RITE Program.

#### **APPENDIX A**

#### A-1: Tutor Registration English







## Remote Integrated Tutoring Education:

## **Tutor Registration Form**

In partnership with (Elementary School,	High School, Nonprofits, Health
Department ect.)	
Send in this completed from to!	If you have questions, please email us at
Name:	Language(s) comfortably spoken:
High School:	Grade:
Email:	Phone number:
Grades/Subjects Interested in Tutoring:	

Anything	g else we shou	ıld know:		

Please complete the availability table. Shade in the times you are available.

	Mon	Tue	Wed	Thur	Friday	Sat	Sun
8 am							
9 am							
10 am							
11 am							
12 pm							
1 pm							
2 pm							
3 pm							
4 pm							
5 pm							
6 pm							

7				
/ pm				

By signing this form, I understand that I am responsible for

- All information handled within this program must be confidential in order to keep the integrity of the program
- Tutoring and meeting with student(s)
- Fulfilling all of my hours
- Log all time I work with this program
- Maintain a 3.0 GPA or if you have a lower GPA than above, we expect that you are actively working to improve your GPA
- Communicate with student and guardian and RITE Coordinator if you or a student miss a session
- Reschedule any missed sessions
- Maintain a postive mood during each session

Please note that all tutoring sessions <u>will be recorded</u> and made available to supervisor teachers, elementary school, middle school students, and parents/guardians. This is to ensure child safety and be used as a resource for the student to go back on. If you have an issue with this, let us know.

Name:	Date:

#### **A-2: Tutor Registration Spanish**







## Educación de Tutoría Colaborativo en Línea:

### Formulario de Registro para Tutores

Este programa se llevará a cabo en cola	iboración con la
Por favor de completar y enviar este for azremotetutoring@gmail.com antes de	
Si tene preguntas o comentarios escríba	anos al
Nombre Completo:	
	¿En qué idioma prefiere dar las
	tutorías?
Escuela de Bachillerato (High	
School):	Número de Teléfono:
Grado:	
	Correo Electrónico:

Qué grados (3	o 8 grado) prefiere para da	ar tutorías y qué materias le gustaría
enseñar? <b>Ejemp</b>	lo: 3 grado/matemáticas	
Información adi	cional que nos ayudaría a	darle un mejor servicio como futuro
tutor:	1 7	J
-	(77)	
Por favor ponga	una (X) en los días y hora	as donde esté disponible para este
programa.		

	lunes	martes	miér.	jueves	viernes	sáb.	dom.
8 am							
9 am							
10 am							
11 am							

12 pm				
1 pm				
2 pm				
3 pm				
4 pm				
5 pm				
6 pm				
7 pm				

Yo	_ entiendo que al firmar este formulario,
soy responsable de los siguientes puntos:	

- Toda información que se maneje dentro de este programa debe ser confidencial con el fin de proteger la integridad de cada participante.
- Hacer la tutoría y reunirme con el estudiante(s).
- Estar preparado y a tiempo para cada sesión con el estudiante(s).
- Cumplir las horas a las que se ha comprometido con el programa de IRED.
- Registrar el tiempo total que trabajó con este programa cada día antes de las 8pm.
- Mantener un GPA de 3.0.

- Mantener comunicación por correo electrónico con el padre(s)/guardian también con los coordinadores, Elise, Lexi, y Cierra, en caso de que el estudiante esté ausente durante la sesión.
- Programar las sesiones perdidas con los padres del estudiante.
- Mantener un buen ánimo durante cada sesión

Por favor note que todas las sesiones de tutoría <u>serán grabadas</u> y estarán disponibles para los maestros supervisores, la escuela primaria, los estudiantes de escuela intermedia y los padres. Esto es para asegurar la seguridad de los niños y ser utilizado como un recurso para que el estudiante vuelva. Si tiene algún problema con esto, dejanos saber.

#### A-3: Elementary Students & Parents Registration Form (English)







## Remote Integrated Tutoring Education: Parent and Student Registration Form

In partnership with	
Send in this form <u>signed</u> tous!	If you have any questions, please emai
Guardian/Parent(s) Name:	Preferred Contact Information:
Elementary School Attending:	Grade:
Language(s) comfortably spoken:	Subject(s) needed tutoring with:

Anything we sh	ould know:			

Please complete the availability table. Shade in the times you and your child are available for tutoring sessions.

	Mon	Tue	Wed	Thur	Friday	Sat	Sun
8 am							
9 am							
10 am							
11 am							
12 pm							
1 pm							
2 pm							

3 pm							
4 pm							
5 pm							
6 pm							
7 pm							
<ul><li>Mak</li><li>Con</li><li>Con</li><li>Con</li></ul>	I that I am aing sure nonunication in the sure of the	responsible of the second responsible of the	e for on time or ram coordi	RITE if you	ere is an is	miss a ses	
supervisor parents/gu student to	e that all to teachers, of ardians. The review cortor at	elementary his is to en	school, m	iddle scho safety and	ol students be used as	a, and	e for the

Date:\_\_\_\_\_

Name:

#### A-4: Elementary Students & Parents Registration Form (Spanish)







## Educación de Tutoría Colaborativo en Línea: Formulario de Registro para Padres y

## Estudiantes

En asociación con	_
Favor de completar y enviar este formulari	o <u>firmado</u> al correo electrónico
<del></del>	
Nambua da las Daduss anaguada(a)	
Nombre de los Padres encargado(a)	<del></del>
del estudiante:	
	Idioma de preferencia del Padre(s):
	Información de contacto preferida
	Correo Electrónico:
Nombre de la escuela primaria:	Teléfono:

	a cabo las tutorías?
Nombre de estudiante que participará	
en las tutorías:	Materia en la que el estudiante
	necesita ayuda:
Grado Escolar:	
¿En qué idioma prefiere que se lleven	
Información adicional que nos ayudará a br	rindarle al estudiante un mejor servicio:

Favor de completar la tabla con su disponibilidad. Ponga una (X) en los días y horas donde el padre y el estudiante estén disponibles.

	Lunes	Martes	Miér.	Jueves	Viernes	Sáb.	Dom.
8 am							
9 am							
10 am							
11 am							
12 pm							

1 pm				
2 pm				
3 pm				
4 pm				
5 pm				
6 pm				
7 pm				

Yo	, padre de,	,
entiendo que al fi	rmar este formulario sov responsable de los sigu	ientes puntos:

- Me asegurare que el estudiante esté a tiempo para cada sesión
- Me comunicare con el tutor por correo electrónico o teléfono en caso de que necesite ausentarse a su sesión.
- Estaré en comunicación con las coordinadores del programa Elise, Lexi, y Cierra si tenga alguna problema o duda.
- En caso de ausencia del estudiante durante la sesión con su tutor, por favor de contactarse con el tutor y compartir nueva disponibilidad del horario para agendar una nueva sesión.

Por favor note que todas las sesiones de tutoría <u>serán grabadas</u> y estarán disponibles para los maestros supervisores, la escuela primaria, los estudiantes de escuela intermedia y los padres. Esto es para asegurar la seguridad de los niños y

ser utilizado como u	ın recurso para	que el estudiante	vuelva.	Si tiene	algún
problema con esto,	dejanos saber.				

Por favor note que la escuela del estudiante estará compartiendo el avance con el
programa de Educación de Tutoría Colaborativo en Línea con el fin de obtener e
mejor resultado para el estudiante.

Nombre:	Fec	ha:

#### **APPENDIX B**

#### **B-1: Program Evaluation Plan**

#### 1. Introduction

This document details the work plan that will guide the facilitation and expansion of the RITE (Remote Integrated Tutoring Education) Program. This program plan was developed by University of Arizona Mel and Enid Zuckerman College of Public Health students, with guidance from the UA Primary Prevention Mobile Health Unit and Maricopa County Department of Public Health. The project's pilot run occurred in Phoenix, AZ with Fowler Virtual Academy and Sierra Linda High School. *The program evaluation plan is general and can be revised based on program needs*.

#### 2. Evaluation Components

#### 2.1 Recruiting Tutors at the High School Level

This section includes responsibilities to recruit high school tutors for the RITE Program, following permission from the school, parents, and/or guardian.

Activities	Tasks	Deliverables	Timeline	Responsibilities
Recruit High	1. Identify viable	Potential tutor		
School Student	and qualifying	list,		
Tutors	candidates though	application via		
	Future Teachers	Google survey		
	Clubs or Future			
	Health			
	Professionals			
	2. Develop			
	relationships with			
	high school			
	teachers			
	3. Develop			
	Recruitment			
	application and			
	advertising			
	material			
	3. Encourage			
	students to apply			
	via online			
	application			
	Criteria:			
	- Junior or Senior			
	class standing			
	- Must agree to			
	semester long			
	commitment			
	- Must commit at			
	least 5 hours per			

	week for tutoring sessions and preparation		
Select 5 High School Tutors	<ol> <li>Organize and manage applications</li> <li>Select applicants based on availability and survey responses</li> </ol>	Potential tutor list, compiled responses for tutor matching	
Interview and Finalize Tutors	<ol> <li>Interview         potential tutor         candidates         <ol> <li>Collaborate</li></ol></li></ol>	Finalized tutor list, completed permission slips	

participate in		
RITE Program		

#### **2.2 Elementary School Student Priorities**

This section includes assessment of tutoring priorities among elementary schools and the elementary student recruitment process

Activities	Tasks	Deliverables	Timeline	Responsibilities
Select	1. Collaborate	Official list		
potential	with teachers,	compiled of		
elementary	principals, and	elementary		
students to	parents to select	students,		
participate in	elementary	completed		
the RITE	students to	permission slip		
Program	participate	from parents		
	2. Collaborate			
	with schools to			
	notify parents for			
	permission to			
	participate in			
	RITE			

Conduct small	1. Small survey	Compile data for
personality	for all students	upcoming
and time	2. Begin matching	matching with
availability	elementary school	high school
survey among	students with high	tutors
elementary	school tutors	
and high		
school		
students		

#### 2.3 Tutor Certification: Training and Fingerprint Clearance

Tasks in this section are the responsibility of the program coordinators and/or sponsoring agency to ensure tutors are trained prior to the launch of the program.

Activities	Tasks	Deliverables	Timeline	Responsibilities
Secure	1. Grant	Grants and		
funding for	Applications	official funding		
fingerprint	2. Other funding	for program		
clearance				
cards				
Fingerprint	1. Pay for	Payment		
application	fingerprint	process		
process	clearance cards	completed and		
	for tutors	documents		
	2. Guide tutors	organized to		
	through	support tutors		
	application	apply		
	process			

Tutor Training	1. Organize	Certified Tutors	
	training with	(students	
	tutors and	receive official	
	appropriate	certification	
	school	upon	
	personnel	completion of	
	2. Tutors	program)	
	officially trained		
	and prepared to		
	work with		
	younger		
	students]		

#### 2.4 Management and Set Up for Virtual Tutoring

This section addresses collaboration between program coordinators, administrators, teachers, tutors, parents, and students to manage and set up virtual tutoring sessions between tutors and students. Each tutoring session will be monitored and recorded by an instructor for safety and program evaluation purposes.

Activities	Tasks	Deliverables	Timeline	Responsibilities
Manage Tutor Schedule	<ol> <li>Identify appropriate times for tutoring</li> <li>Communicate with tutors for availability</li> </ol>			
Select for teachers to virtually monitor	Recruit and manage teachers to monitor tutoring sessions		<u>:</u>	

Connect	1. Match tutors to	Each tutor	
tutors with	elementary school students	paired with 2-	
elementary	based on availability,	3 students for	
school	compatibility/preferences	the semester	
students	2. Develop plan for first		
	tutor meeting/ review		
	expectations		
Schedule	1. Supervising teachers	Choose	
recurring	will schedule the tutoring	platform to	
tutoring	session for the tutor and	schedule	
sessions	student	tutoring	
	2. The teacher will monitor	sessions. One	
	and record the meeting for	platform to	
	safety and program	keep all	
	evaluation purposes	session links	
	<b>3.</b> The tutoring sessions	in one, easy to	
	recorded will be sent to	access place	
	administrators/program		
	coordinators for review.		

#### **2.5 Evaluate Program Success**

Following program initiation, data from testing, school grades, and surveys will be compiled and evaluated to measure program success.

Activities	Tasks	Deliverables	Timeline	Responsibilities

Monitor	1. Compile	Compile official	
	_		
measurable	data from	data, calculate	
student outcomes	testing and	statistics as	
(Must be HIPAA	school grades	indicator of	
Compliant)	before tutoring	program success	
	sessions and		
	after all		
	tutoring		
	session are		
	complete		
Pre- and post-	1. Pre-survey	Surveys will	
survey for high	conducted	detail	
school and	2. Post-survey	measurements	
elementary	conducted	such as	
students		motivation,	
		excitement for	
		school, and ease	
		of learning	

Conduct survey	1. Survey	Compile data	
among	teachers about	from teacher and	
teacher/parents	noticeable	parent response	
about student	change in	parentresponse	
change	students		
(Subjective)	(participation,		
	opinions		
	towards		
	learning, etc.).		
	2. Survey		
	parents about		
	student change,		
	in home and on		
	computer.		
	_		
Weekly Meetings	1. Biweekly	Meeting by	
with schools,	meetings with	program	
parents, and high	staff, parents,	coordinators and	
school tutors	teachers, and	take place on	
	administrators	alternating	
	to provide	weeks. These	
	updates on	meetings will	
	RITE Program	take place via	
	2. Biweekly	Zoom, and, after	
	meetings with	the first week,	
	high school	are not a	
	tutors to	requirement but	
	discuss	a resource to	
	tutoring	ensure the	
	experience,	quality of the	
	support ect.	program.	

#### **B-2: Cultural Competency Handout**

How to increase your understanding of

## CULTURAL COMPETENCY

#### What is cultural competency?

Cultural competence is loosely defined as the ability to effectively understand, appreciate, and respectfully interact with people from cultures or belief systems different from one's own.

## Why is cultural competency important?

Developing cross-cultural attitudes creates an environment where individuals can safely and comfortably communicate. Cultural competence allows individuals to recognize that diversity contributes to the richness of society and value every person's unique abilities and capacities.





## Tips on how to develop cultural competence

- 1 Learn about yourself and different cultures
- 2 Develop relationships with diverse groups and individuals
- 3 Practice openness
- Demonstrate positive change
- **5** Be sensitive toward others
- Engage in your local and surrounding communities

#### **B-3: Tutor Training Slides**

Link to the Google Slides Presentation: https://drive.google.com/file/d/1XEzc004SHm6475t57IWzGaAbWIwZA1ws/view?usp=sharing Training is designed to be tailored-slides are an outline.

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## Remote Integrated **Tutoring Education** (RITE) Program

**Tutor Training and Expectations** 





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#### Introduce yourself! Tell us:

- Your name, age, and grade.
- What you're interested in teaching/ doing in the future.
- A random fact about yourself.

## Please take a few minutes to complete the RITE pre-survey right now.

https://forms.gle/Yyhg6s6BGMxJeMXx7

### **RITE Program Details**

RITE is a fully online tutor program and resource hub for elementary and middle school students.

- All meetings will be conducted through Zoom where a supervising teacher will be present to maintain a safe environment for learning.

Tutors will receive a certification of participation through the University of Arizona Mel and Enid Zuckerman College of Public Health.

- Also will have the opportunity to get a fingerprint clearance card

## **Our goal**



To encourage learning among elementary and middle school students and remove barriers to education, including unstable internet connection, a lack of electronic devices for learning, and other difficulties assisting children with school work.

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## Welcome to the team!

Let's take a look at the expectations and responsibilities of RITE tutors.

#### **Expectations**

- Complete Hours
- At least 5 hours per week, including sessions and prep
- Available for semester-long commitment
- -Reach out if you need help!

#### Responsibilities

- Each tutor will be paired with 2-3 students for the semester
- Tutors will be able to choose subject(s) to tutor
- Have a plan with your student
- Input hours (see next slide)

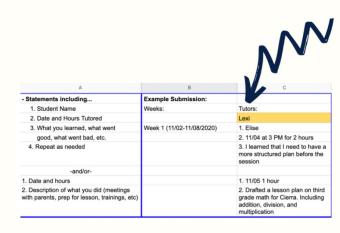
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## **Inputting Hours**

- Input hours using the Google Doc, located on our website under the "Tutors" tab on the home page.
- The password to gain access is: Integratedaz20
- Only add hours under your name and do not change hours for others
- Google Docs keeps a record of changes made by each user



## **Inputting Hours (Continued)**



- When inputting hours, make sure to add the name of the student you tutored.
- Any time related to the program counts! Including preparation and training.
- Complete a short description of what you worked on UNIVERSITY OF ARIZONA

## **Interacting with Students**

- Treat every student with respect
- Have patience
- Sympathize/empathize with a student's situation
- Understand that student frustration is common
- Have a plan with your student
- Goal to begin each session OR
- Set a goal for the next session

- Be punctual
- Make sure to constantly give positive feedback





## Looking at RITE through a public health lens...

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THE ESSENTIAL PUBLIC HOLD REPORT OF THE PUBL

Assess and monitor population health status, factors that influence health, and community needs and assets.

Build and support a diverse and skilled public health workforce.

## **What is Cultural Competency?**

Culturally competent care is defined as "care that respects diversity in the population and cultural factors that can affect health and healthcare, such as language, communication styles, beliefs, attitudes, and behaviors."

#### Culturally competent educators:

- value children's different capacities, abilities and respect differences in families' home lives
- recognize that diversity contributes to the richness of society
- demonstrate an ongoing commitment to their own culture and others'
- teach, role-model and encourage cultural competence in children

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### **Social Determinants of Health**



Built Environment

Health and

Healthcare



Stability



Education Access and Quality



Societal and Community
Relationships

## **Tips to Succeed: INSPIRE Model**

The INSPIRE model of expert tutoring and results for tutees

Characteristics and behaviors of expert tutors



optimally matched to students levels of understanding

and free to explain their

learning and gaining confidence in their abilities

thinking

#### Intelligent: Superior content as well as pedagogical content Difficulty of questions Nurturant: Establish and maintain personal rapport and Feeling accepted, supported, empathy with students Socratic: Provide almost no facts, solutions, or explanations, but elicit these from tutees by questioning Progressive: Move from easier to progressively more challenging cycles of diagnosis, prompting toward a solution, and posing of a new problem implication: praise solutions, not the student Reflective: Ask students to articulate their thinking.

bolster their confidence (self-efficacy)

Constantly thinking, doing, and responding Moving in small steps to higher competency through deliberate practice Indirect: Provide both negative and positive feedback by Working in a nonjudgmental atmosphere Gaining insight into their own explain their reasoning, and generalize to other contexts thinking through metacognitive Encouraging: Use strategies to motivate students and Experiencing productive

Intelligent, Nurturant, Socratic, Progressive, Indirect, Reflective, Encouraging

- I: Detailed knowledge of subject
- N: Being caring, attentive, and supportive
- S: Provide hints and ask questions
- P: Know what student does/doesn't understand
- I : Solve errors through asking questions
- R: Allow student to apply what they've learned
- E: Give students some sense of control over session

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#### **THANK YOU!**

#### Visit the RITE website:

www.riteprogram.com

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## B-4: Tutor Training Script Tips (most slides can be read as they appear on the slide, but this script outlines some key concepts.)

#### Slide 10: What is public health? What does RITE have to do with public health?

These are the 10 Essential Public Health Services to protect and promote health of all people in all communities. Today we are going to explore two of these services and how the RITE Program incorporates these services.

- The first- assess and monitor population health status, factors that influence health and community needs and assets.
  - An example of this service in action is the RITE Program. Members of the community <u>assessed</u> that elementary and middle school students were struggling with their classes, so they decided to monitor the issue by creating the RITE Program.
  - Students may struggle for a variety of reasons. Maybe because they do not have any help at home or they can't pay attention in class? Or maybe they don't have access to healthy food for a notorious breakfast
  - Public health recognizes that a person's health is not based on just one factor! Socioeconomic status, access to healthy food, clean air, fresh water, safety, emotional security... all impact a student's health which often has an impact on a student's education performance!
- Number 8 on the list say to: Build and support a diverse and skilled public health workforce
  - This includes providing education and training that encompasses a spectrum of public health competencies and building a workforce that practices cultural humility.

#### Slide 12: Social Determinants of Health

Next, we are going to look at the social determinants of health. Social determinants of health are conditions in the places where people live, learn, work, and play that affect a wide range of health and quality-of-life outcomes.

- Neighborhood and built environment addresses how environment influences quality of life.
   Many people in the US (and world) live in neighborhoods with high rates of violence, unsafe air or water, and other safety risks which can all impact a child's learning.
- **Society and community relationships** also impact on health and well-being. Positive relationships at home, at work, and in the community can build resilience.
- The goal of **economic stability** is to help people earn steady incomes that allow them to meet their health needs and provide opportunities within the community for employment programs, career counseling and high-quality child care for working parents
- **Education Access and Quality**. People with higher levels of education are more likely to be healthier and live longer. Increased educational opportunities, including funding and high quality education, result in long-term health benefits.
- The goal of **health and healthcare** is to increase access to comprehensive, high-quality health care services, like preventative care and treatment for chronic illnesses.